

Full name}
{Organisation name}
{Address Line 1}
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{Post Code}

Ref: {ID}
Date: {Date}

Dear {Forename},

Your opportunity to tell the FCA what you think

You will shortly be contacted by independent research firm Verian (formerly known as Kantar Public) and asked to take part in an online study, the **2023-2024 FCA and Practitioner Panel Survey** of regulated firms. This is an excellent opportunity for you, as a senior representative of a regulated firm, to provide your views of the FCA. The purpose of this survey is to give firms the opportunity to comment on the ability of the FCA to deliver on its statutory objectives, enable the FCA to better understand issues affecting firms and assess any changes needed to their approach. The results of the survey will feed back directly to ourselves as FCA CEO and Panel Chair, as well as the wider FCA senior leadership and Board. We would appreciate the survey being completed by the most senior person in your firm or group.

Following an extensive review and in light of feedback, this year’s survey is notably shorter than recent years and should only take 10-15 minutes to complete.

If you have any questions, you can contact Verian on 0800 015 0302 or at fcappsurvey@veriangroup.com. Alternatively, you can contact the FCA Supervision Hub on 0300 500 0597.

You can find more information about previous surveys and the FCA’s Practitioner Panels, including the Smaller Business Practitioner Panel, at www.fca-practitioner-panels.org.uk/. For more information about this year’s survey visit www.fcapractitionerpanelsurvey.co.uk.

We will publish headline results from the survey in summer 2024.

Thank you for helping us.

Yours sincerely,

Nikhil Rathi
Chief Executive
Financial Conduct Authority

Matt Hammerstein
Chair
FCA Practitioner Panel